



WARRANTY

Updated: October 19, 2022

Valens Semiconductor Ltd. ("Valens") warrants the Product to be free from defects in material and workmanship for a period of 12 months from the date of shipment (the **"Warranty Period"**).

In the event of malfunction during the Warranty Period, attributable directly and exclusively to faulty workmanship and/or materials, Valens may, in its sole discretion and as a sole remedy for such defect, repair or replace said Product(s) or components, to whatever extent it shall deem necessary to restore said Product to proper operating condition, provided that it is returned within the Warranty Period, with proof of purchase and description of malfunction, to a point designated by Valens.

The foregoing Limited Warranty is the sole and exclusive warranty made or deemed made by or on behalf of Valens, and Valens makes no other warranties, in fact or by operation of law, statutory, express or implied.

Warranty Exclusions

Valens' limited warranty of the Products excludes the following (a) normal wear and tear; (b) accident, disaster or event of force majeure; (c) Buyer's misuse, fault or negligence; (d) causes external to the Products such as, but not limited to, power failure or electrical power surges; (e) any Products not sold to Buyer directly by Valens or any used Products; (f) installation, removal, use, maintenance, storage, or handling in an improper, inadequate, or unapproved manner by Buyer or any third party (excluding the carrier from Valens to you), such as, but not limited to, failure to follow Valens' instructions or operating guidelines, or protocols, operation outside of stated environmental or use specifications, or operation or contact with unapproved software, materials, chemicals or other products; or (g) any Products or any parts manufactured in accordance with Buyer's specifications provided to Valens. ADDITIONALLY, ANY INSTALLATION, MAINTENANCE, REPAIR, SERVICE, RELOCATION OR ALTERATION TO OR OF, OR OTHER TAMPERING WITH, THE PRODUCTS PERFORMED BY ANY PERSON OR ENTITY OTHER THAN VALENS OR VALENS' AUTHORIZED PERSONNEL WITHOUT VALENS' PRIOR WRITTEN APPROVAL, OR ANY USE OF REPLACEMENT PARTS NOT PROVIDED BY VALENS, WILL IMMEDIATELY VOID AND CANCEL ALL WARRANTIES WITH RESPECT TO THE AFFECTED PRODUCTS. If Valens determines that products for which Buyer requested warranty services are not covered by the limited warranty, or if Valens provides repair services or replacement parts that are not covered by this limited warranty, Buyer will pay or reimburse Valens for all costs of investigating and responding to such request at Valens' then prevailing time and materials rates.

Returns

To return a defective Product, during the Warranty Period, please contact Valens at customerservice@valens.com and describe the problem with the Product. If required, Valens will issue a Return Material Authorization (RMA) number to be used for the return of the defective Product. The returned Product must be sent out within seven (7) days after you get the RMA number or Valens reserves the right to refuse the return. Valens offers refund only for damaged Products with RMA number. If you return the Products randomly or if the Product is not damaged, Valens will not offer you any refund.

Valens shall bear the shipping charges for the return of defected products. When returning or replacing damaged items, customers shall follow the shipping instructions provided by Valens. Returns or replacements with no tracking information will not be processed.